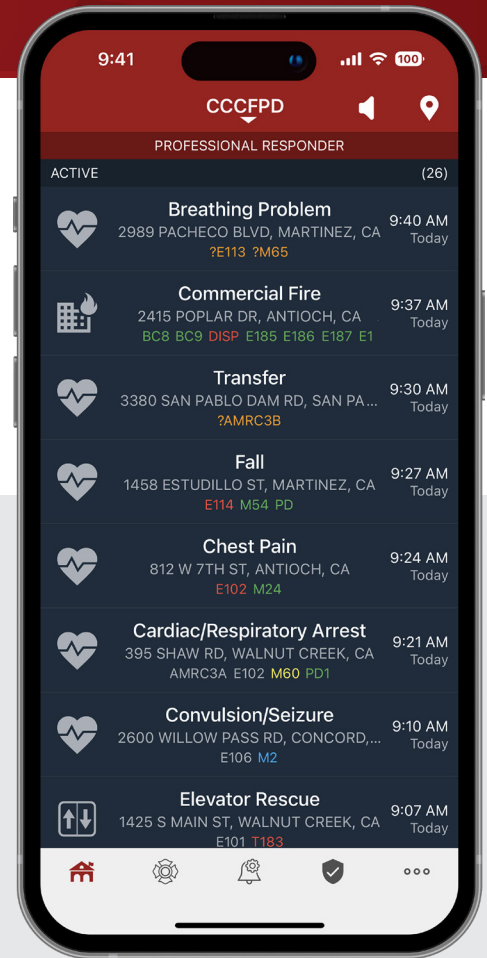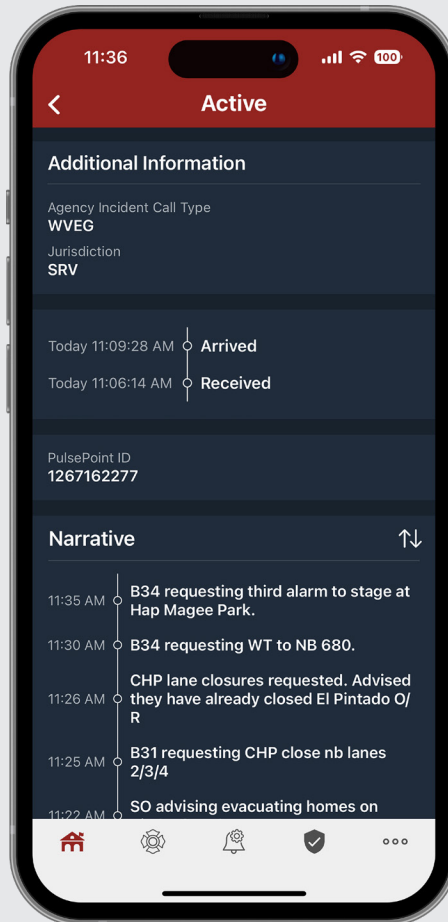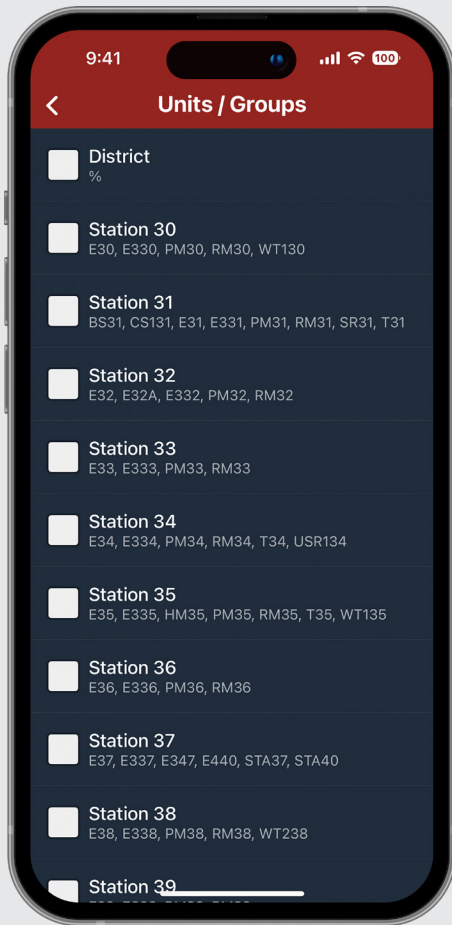# PulsePoint

PROFESSIONAL RESPONDER

PulsePoint Professional Responder offers significant additional functionality for on-duty use in the app already familiar to millions.

Professional Responders—typically agency employees—are securely managed directly by the agency through the PulsePoint administrative console. Professional Responders can also choose to be alerted to all nearby cardiac events while off-duty.

INCIDENT DISPLAY

Professional responders are shown a MDT/MDC-level display that includes all active and recent incidents, assigned resources/statuses, native call type descriptions, and complete address information. Since PulsePoint is an app, every crew member has access to this information—not just one seat.

CCCFPD
PROFESSIONAL RESPONDER

ACTIVE (26)

Breathing Problem 9:40 AM Today
2989 PACHECO BLVD, MARTINEZ, CA
?E113 ?M65

Commercial Fire 9:37 AM Today
2415 POPLAR DR, ANTIOCH, CA
BC8 BC9 DISP E185 E186 E187 E1

Transfer 9:30 AM Today
3380 SAN PABLO DAM RD, SAN PA...
?AMRC3B

Fall 9:27 AM Today
1458 ESTUDILLO ST, MARTINEZ, CA
E114 M54 PD

Chest Pain 9:24 AM Today
812 W 7TH ST, ANTIOCH, CA
E102 M24

Cardiac/Respiratory Arrest 9:21 AM Today
395 SHAW RD, WALNUT CREEK, CA
AMRC3A E102 M60 PD1

Convulsion/Seizure 9:10 AM Today
2600 WILLOW PASS RD, CONCORD,...
E106 M2

Elevator Rescue 9:07 AM Today
1425 S MAIN ST, WALNUT CREEK, CA
E101 T183

Units / Groups

District
%

Station 30
E30, E330, PM30, RM30, WT130

Station 31
BS31, CS131, E31, E331, PM31, RM31, SR31, T31

Station 32
E32, E32A, E332, PM32, RM32

Station 33
E33, E333, PM33, RM33

Station 34
E34, E334, PM34, RM34, T34, USR134

Station 35
E35, E335, HM35, PM35, RM35, T35, WT135

Station 36
E36, E336, PM36, RM36

Station 37
E37, E337, E347, E440, STA37, STA40

Station 38
E38, E338, PM38, RM38, WT238

Station 39

Active

Additional Information

Agency Incident Call Type
WVEG

Jurisdiction
SRV

Today 11:09:28 AM — Arrived
Today 11:06:14 AM — Received

PulsePoint ID
1267162277

Narrative

11:35 AM — B34 requesting third alarm to stage at Hap Magee Park.

11:30 AM — B34 requesting WT to NB 680.

11:26 AM — CHP lane closures requested. Advised they have already closed El Pintado O/R

11:25 AM — B31 requesting CHP close nb lanes 2/3/4

11:22 AM — SO advising evacuating homes on

ASSIGNMENT-BASED DISPATCH NOTIFICATIONS

Unit and group notifications allow professional responders to receive dispatch notifications for all incidents based on assignment, such as station, apparatus, specialized team, or department. Agencies can define dispatch notifications to best meet organizational needs.

INCIDENT NARRATIVE

Incident narratives provide unique insight into a progressing event that, when shared, can help provide a common operating picture and improve situational awareness. It includes all entries from event creation through final disposition and is continually updated in real time.

LEARN MORE
Explore all the professional app features.

For general information
visit pulsepoint.org

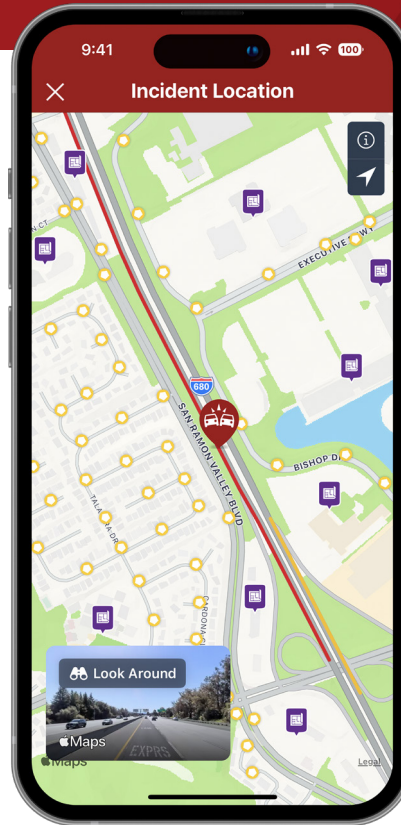**FIRSTNET CERTIFIED**™

PulsePoint

Access professional map layers such as hydrants, preplans, and cameras.

HYDRANT MAP LAYER

Firefighters can easily display the fire hydrant map layer when responding to incidents that may require a water supply. Icon colors can be used to indicate expected hydrant performance or to meet other local standards. Taping a hydrant icon displays additional hydrant characteristics, such as pressure, flow, and outlet configuration.
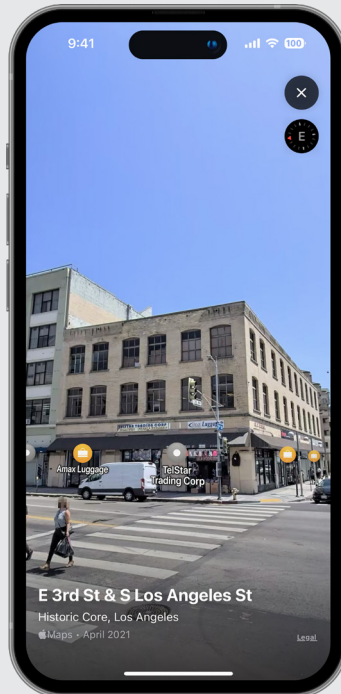
PREPLAN MAP LAYER

The preplan map layer allows agencies to make existing preplan information available to responding personnel. Display the preplan layer when access to plan documents may be needed. Purple icons indicate the presence of a plan. You can tap the purple icon to display the plan(s).

DESTINATION VIEW

With Destination View professional responders can view street-level imagery before they arrive on scene. Tap the Destination View thumbnail to view an interactive 360° daytime panorama of the destination address.

The imagery can be panned, zoomed, and tilted to determine business or structure type, evaluate exposures, sight utility lines, identify access challenges and generally improve situational awareness while traveling to the scene.

EXPANDED INCIDENT DETAILS

From a tap on the incident list, professional responders are provided additional details to improve their response capabilities and effectiveness. Available information varies between dispatch environments, but common data points include common place names, cross streets, radio channels, and incident narratives.

The map thumbnail at the top of the details page opens to a full-screen, single-incident response map. This map displays map layers such as hydrants and preplans, real-time traffic conditions, and additional response aids such as destination view imagery. The icon at the top of the map thumbnail provides instant access to turn-by-turn directions.